

MARKYT COMMUNITY RESILIENCE SCORECARD ©

Dear Community Member

Local governments across Western Australia are collaborating with the Department of Local Government, Sport and Cultural Industries (DLGSC), Local Government Professionals WA and CATALYSE® to conduct a state-wide study into community resilience.

This is an important opportunity to understand:

- What is our community wellbeing status? What is our resilience rating?
- What do communities need from local government?
- Where should we prioritise our efforts to help with the response and recovery to COVID-19 impacts?

It's important that we hear from people across the community.

Scorecard responses will remain private and confidential. The study is being managed by CATALYSE®, an independent research company that abides by the Privacy Act.

Please complete a scorecard today. If you have internet access, please submit your response at www.research.net/r/MARKYT or complete and return this form to your local government by **3 July 2020**.

If you have any questions, please contact Lisa Lough at CATALYSE® on lisa@catalyse.com.au.

Q1. **Which local government area do you live in?**

Q2. **Which suburb or town do you live in?** If you live in a rural area, please enter your rural area or nearest town.

Q3. **What is your gender?** Male ₁ Female ₂ Other ₃

Q4. **What is your age?** 18-24 ₁ 25-34 ₂ 35-44 ₃ 45-54 ₄ 55-64 ₅ 65-74 ₆ 75+ ₇

Q5. **What is your current employment status?**

Self employed	<input type="radio"/> ₁
Full-time employee	<input type="radio"/> ₂
Part-time or casual employee	<input type="radio"/> ₃
Contractor	<input type="radio"/> ₄
Furloughed / stood down with or without pay	<input type="radio"/> ₅
Unemployed / seeking work	<input type="radio"/> ₆
Home duties / carer responsibilities	<input type="radio"/> ₇
Student	<input type="radio"/> ₈
None of these	<input type="radio"/> ₉₇
Prefer not to say	<input type="radio"/> ₉₈

Q6. Currently, how good is your life in relation to your:

	Poor	Fair	Good	Very good	Excellent	Prefer not to say
Health in general	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
Mental health	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
Diet and exercise	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
Social relationships	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
Work (or employment opportunities)	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
Financial situation	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈

Q7. How concerned are you about the COVID-19 pandemic?

Not at all	Low	Moderate	High	Very high	Prefer not to say
<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈

Q8. To what degree have you been personally impacted by the COVID-19 pandemic?

Not at all	Low	Moderate	High	Very high	Prefer not to say
<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈

Q9. Thinking about COVID-19 impacts, which areas are you mostly concerned about?

Please select your top concerns – up to 3 choices.

Your general health or getting sick	<input type="radio"/> O ₁	Your financial situation	<input type="radio"/> O ₇
Family and friends getting sick	<input type="radio"/> O ₂	Recovery of the local economy	<input type="radio"/> O ₈
Mental health (stress, anxiety, loneliness)	<input type="radio"/> O ₃	Safety and security	<input type="radio"/> O ₉
Diet and exercise	<input type="radio"/> O ₄	Access to food, goods and services	<input type="radio"/> O ₁₀
Staying connected with family and friends	<input type="radio"/> O ₅	Access to healthcare	<input type="radio"/> O ₁₁
Work or employment opportunities	<input type="radio"/> O ₆	None of these	<input type="radio"/> O ₉₇

Q10. Overall, how would you rate your Local Government's response to the COVID-19 pandemic?

Terrible	Poor	Okay	Good	Excellent	Unsure
<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈

Q11. How strongly do you agree or disagree with following statements:	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Unsure
There are good health and safety practices in place at local parks, libraries and community facilities to manage COVID-19 risks	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
There has been clear thinking and decision making by local government in relation to COVID-19	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
I have confidence and trust in local government to make good decisions	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
Local government has shown empathy and compassion for the human side of the upheaval caused by the COVID-19 pandemic	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈
Local government is open to trying new and innovative ways of delivering services	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₄	<input type="radio"/> O ₅	<input type="radio"/> O ₉₈

Q12. And, how strongly do you agree or disagree with following statement:	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Unsure
I feel hopeful and enthusiastic about the future	O ₁	O ₂	O ₃	O ₄	O ₅	O ₉₈

Q13. **Where would you like your Local Government to prioritise its efforts over the next 6 months?**
Please select your top priorities – up to 3 choices.

Engagement with local businesses and the community to develop a Recovery Plan	O ₁
Communication – keeping the community well informed	O ₂
Economic recovery and local employment opportunities	O ₃
Community safety and crime prevention	O ₄
Public health education to prevent the spread of COVID-19	O ₅
Support services for people who are most vulnerable to COVID-19	O ₆
Community health and wellbeing – providing sport and recreation programs, library services, community development initiatives, etc	O ₇
Local infrastructure projects - to improve roads, footpaths, cycleways, facilities, internet, etc	O ₈
Sustainability and climate change	O ₉
Digital innovation and online service delivery	O ₁₀
Other – please specify:	O ₉₆
Unsure	O ₉₈

Q14. **How have you received news and information about COVID-19 from your Local Government?**

Local Government website	O ₁	Mail in your letterbox - letters and flyers	O ₈
Social media posts and video messages (Facebook, Twitter, etc)	O ₂	Local community newspaper	O ₉
Online meetings / group chats (Zoom, Teams, etc)	O ₃	Community notice boards	O ₁₀
SMS alerts	O ₄	Posters/ banners/ electronic signs	O ₁₁
Email	O ₅	Radio	O ₁₂
Enewsletters	O ₆	None of these	O ₉₇
Printed newsletters	O ₇	Unsure	O ₉₈

Q15. **How would you rate the amount of information your Local Government has provided about COVID-19?**

Not enough O₁ Just right O₂ Too much O₃ | Unsure O₉₈

Q16. **How would you prefer to receive information and updates from your Local Government about what's happening in your local area?** Please choose your top preferences – up to 3 choices.

Local Government website	O ₁	Mail in your letterbox - letters and flyers	O ₈
Social media posts and video messages (Facebook, Twitter, etc)	O ₂	Local community newspaper	O ₉
Online meetings / group chats (Zoom, Teams, etc)	O ₃	Community notice boards	O ₁₀
SMS alerts	O ₄	Posters/ banners/ electronic signs	O ₁₁
Email	O ₅	Radio	O ₁₂
Enewsletters	O ₆	None of these	O ₉₇
Printed newsletters	O ₇	Unsure	O ₉₈

Q17. In relation to COVID-19, were you aware of the following messages?

	Yes, aware	No, not aware
COVID-19 symptoms include fever, cough, shortness of breath, sore throat and tiredness	<input type="radio"/> O ₁	<input type="radio"/> O ₂
Practice physical distancing (stay 1.5 metres away) to prevent the spread of COVID-19	<input type="radio"/> O ₁	<input type="radio"/> O ₂
Practice good hygiene - wash hands frequently and cough or sneeze into your elbow	<input type="radio"/> O ₁	<input type="radio"/> O ₂
Download the COVIDSafe app to keep the community safe	<input type="radio"/> O ₁	<input type="radio"/> O ₂

Q18. Have you downloaded the Government COVIDSafe app onto your smart phone?

Yes	No	Don't have a smart phone	Prefer not to say
<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₉₈

Q19. Over the past two weeks, how often did you:

	Never	Sometimes	Always	Prefer not to say
Practice physical distancing - stay 1.5 metres away from people (not including people you live with)	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₉₈
Practice good hygiene – wash your hands frequently and cough or sneeze into your elbow	<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₃	<input type="radio"/> O ₉₈

The following questions help us to analyse responses and ensure we have heard from a range of people across the community. Individual responses will remain private and confidential.

Q20. What type of home do you live in?	Stand-alone home on large block (over 500sqm) <input type="radio"/> O ₁	Stand-alone home on small block (up to 500sqm) <input type="radio"/> O ₂	Townhouse, duplex or villa <input type="radio"/> O ₃	Apartment <input type="radio"/> O ₄	Other <input type="radio"/> O ₅	Prefer not to say <input type="radio"/> O ₉₈
Q21. Do you have any children living in your household aged:	0-5 years <input type="radio"/> O ₁	6-12 years <input type="radio"/> O ₂	13-17 years <input type="radio"/> O ₃	18+ years <input type="radio"/> O ₄	No children <input type="radio"/> O ₅	Prefer not to say <input type="radio"/> O ₉₈
Q22. Do you, or anyone in your household, identify with the following groups:	Person with a disability or impairment <input type="radio"/> O ₁	Person with a chronic health issue <input type="radio"/> O ₂	Aboriginal or Torres Strait Islander <input type="radio"/> O ₃	Mainly speak a language other than English at home <input type="radio"/> O ₄	None of these <input type="radio"/> O ₅	Prefer not to say <input type="radio"/> O ₉₈

Q23. If you are Aboriginal or Torres Strait Islander, have you returned to country due to COVID-19?

Yes	No	Prefer not to say
<input type="radio"/> O ₁	<input type="radio"/> O ₂	<input type="radio"/> O ₉₈

Thank you for completing this scorecard.

Please visit www.research.net/r/MARKYT to submit your response OR return this form to your Local Government OR post to: CATALYSE, PO Box 8007, Cloisters Square WA 6850

Closing date: **3 July 2020**